

Managed Solutions

Through our **SKYNET** network services, Galaxy offers customers and business partners the highest level of service and support. High availability, customized solutions and QoS guarantees provide significant connectivity improvements that deliver business process advantages to our most remote and intensive network users.



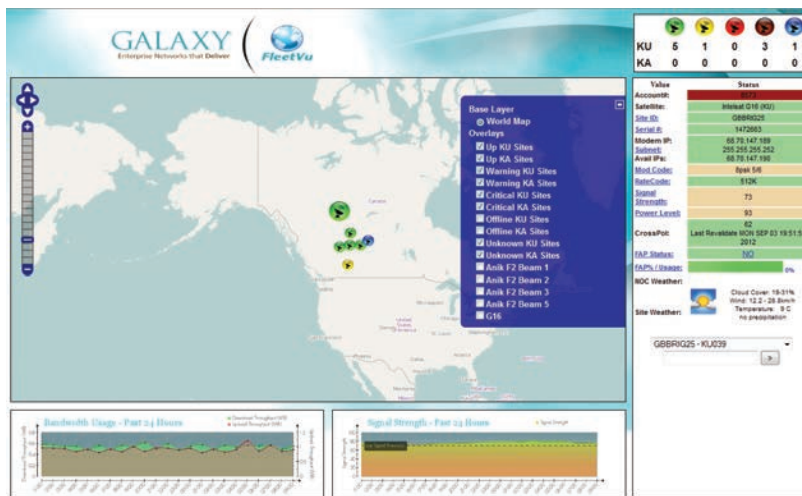
SKYNET network services provide customers with tools and solutions that allow managers and decision makers to control access, user experience and costs. Galaxy also has the solutions for your data delivery requirements of VPNs, Citrix and other applications, as well as mobile sites, to name a few.

Key Features

- **Several USA and Canadian POPs** allow for private networks with hosted backhuls or private cross connects.
- **Customer VPN hosting and integration** in a world class secure environment allowing for ultra – secure communications for lottery, banking, utility and transportation system applications.
- Legacy **SCADA** protocol conversion and machine to machine connection.
- VPN acceleration solutions.
- **SKYNET FleetVU** - interactive custom monitoring and tracking tool.
- **SKYNET Managed Services** from router configuration to custom applications.

SKYNET FleetVU

GALAXY® offers the most advanced site monitoring system in the industry. For large fleets, we offer our **SKYNET FleetVU** which gives our clients full visibility of every Galaxy system they have deployed. Some of the features of this extraordinary tool are real time VSAT Statistics such as: site ID, serial number, service plan, IP address, signal strength, TX status, FAP status, site status, NOC weather, site mapping and billing integration.



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Other Bandwidth Management Information Available to You

- Historical graphing of a site's bandwidth usage: daily, weekly, monthly, yearly.
- Throughput Limit – site status.
- Monthly Usage: showcases site usage over the given month and excess usage to be billed where applicable.
- Access control list: "white/blacklists".
- Bandwidth on Demand: add more bandwidth to your account when approaching download limit. Key to the Galaxy managed service capabilities is our ability to "right-size" the satellite communications link and not merely throwing bandwidth at a specific performance issue.

Pro-active Alerts

- Email/SMS-based service plan alerts: notifications related to service plan limits and usage.
- Customized alerts built around desired uptime - throughput, SQF, general VSAT health.
- Managed firewall policies.

Customer Care Portal

- **The Usage Soft Cap Release** allows our customers the ability to manage throughput use daily or on an occasional basis where a plan upgrade is not warranted.